Commitment to Achieving and Maintaining Safe, High Quality Patient Care

Piedmont Geriatric Hospital has demonstrated compliance with The Joint Commission's national standards for health care quality and safety. Piedmont is committed to achieving and maintaining safe, high quality care for patients served. Whenever an individual has any concerns about patient care and safety in the organization, he or she is encouraged to contact the PGH Director's Office at 434-767-4414 or through email at Steve.herrick@pgh.dmhmrsas.virginia.gov If the concern cannot be resolved at management level, the individual is then encouraged to contact The Joint Commission by email, fax, or mail:

E-Mail: complaint@jointcommission.org

Fax: Office of Quality Monitoring

630-792-5636

Mail: Office of Quality Monitoring

The Joint Commission

One Renaissance Boulevard Oakbrook Terrace, IL 60181

Questions about Contact The Joint Commission toll-free at 800-994-6610,

reporting? 8:30 a.m. to 5:00 p.m., Central Time, weekdays.